



MEETING NOTES

Meeting Purpose: This meeting will connect health care providers, community-based organizations, and social service agencies to learn from the implementation of ACEs screenings at Salud Para La Gente and Doctors on Duty clinics. We will overview topics of interests to address at future CoP meetings.

Attendees:

- Priscila Bacio
- Laura Wishart
- Thomas Hicken
- Suzette Reuschel-DiVirgilio
- Araceli Padilla
- Julie Olivarez
- Jorina Elbers
- Cameo Culcasi
- Kathryn Vandervort
- Becky Shoemaker
- Kassandra Flores
- Britta Vigurs
- Danielle Solick
- Nicole Young
- Faris Sabbah
- Najeeb Kamil
- Devon Francis
- Dan Chavez
- Allison Guevara
- Scott Prysi
- Denise Gonsalves

Partner Announcements

- Laura Wishart provided a brief overview of the Trauma Informed Care Training HIP has delivered to PRACTICE grant clinic partners.
- Allison Guevara shared an update on Cradle to Career's bilingual series, the Community Supports Team designed for community health workers, promotores, parent leaders and clinic leaders to build knowledge on ACEs, toxic stress, and adverse community environments.

ACEs Screening Workflows

- Dr. Devon Francis from Salud Para La Gente (Salud) shared the process of their ACEs screening workflow.
- Dr. Devon Francis shared that Salud Para La Gente's electronic health record (EHR) has ACEs screening reminders that prompts the medical assistants (MAs) to screen patients during their visit. Once the ACEs screen form is completed, MAs input ACEs score into the EHR and shred the form. If the patient screens positive for ACEs and toxic stress, a team approach is applied, and providers refer to and connect patients to services within Salud (Community Health Services Department, Parent Educators, Behavioral Health Department, etc) and community resources.
- Cameo Culcasi from Doctors on Duty shared the process of their ACEs screening workflow.
- Cameo Culcasi shared that ACEs screen is in paper form that is given to the patient by the MA when patient check-ins for their appointment. Once ACEs screen is completed, the MA enters the ACEs score and scans the form into the EHR, and notifies the provider of the patient's results. If the patient screens positive for ACEs and toxic stress, the EHR notifies the provider to document a plan for the patient such as internal behavioral health referral, community health worker referral, etc.

Discussion

- Dr. Francis shared that when implementing ACEs screenings at Salud, there was concern on the questions asked in the ACEs screen and the time it will take to administer during a visit in addition to patients completing other paperwork in addition to the ACEs screen.

- Dr. Francis shared the concerns of ensuring new staff are trained on ACEs so that they are prepared to answer and provide guidance to patients who are screened for ACEs.
- Dr. Francis shared that Salud piloted the ACEs screening workflow with a small group of providers before it was implemented. Since implementing ACEs screens at Salud, there has not been a high rate of positive ACEs screens in pediatric and adult patients.
- Dr. Scott Prysni shared that Doctors on Duty shared the idea of delivering ACEs screenings at a provider meeting and explained the importance of screening patients under the age 21 and the effects of not delivering ACEs screenings. In addition to this meeting, an ACEs training further encouraged providers and staff to integrate ACEs screening in their clinic workflows.
- Dr. Francis shared that patients' referral and connections after screening positive for ACEs is tracked and followed up to ensure they are accessing services based on their needs.

Closing

- Laura Wishart highlighted topics of interest that will be further discussed at future meetings and invited partners to share additional topics to address.
- We will convene on a monthly basis on the last Wednesday of the month. Our next ACEs Community of Practice meeting is on Wednesday, April 26, 12 - 1 pm.