



SAFETY NET CLINIC COALITION MEDICAL DIRECTORS MEETING

May 26, 2022 | 12 - 1:30 PM

Facilitated by: Amy Mancia, Laura Wishart,
Nicole Lezin, & Leticia Garza
Health Improvement Partnership

MEETING NOTES

Meeting Purpose:

The primary purpose of this meeting was to convene Safety Net Clinic Operational leaders and Medical Directors to share Workforce Development Council Listening Tour findings, discuss workforce challenges in the Safety Net, identify how to address these workforce challenges through an equity and anti-racist lens, and identify opportunities through the Santa Cruz Health Workforce Council.

Welcome & Announcements

- Amy welcomed attendees and invited attendees to introduce themselves in the Zoom chat.
- Amy held a moment of silence for the victims of hate and gun violence in Buffalo, New York and Uvalde, Texas.
- Amy reviewed the meeting agenda.
- Laura thanked the planning committee and welcomed new SNCC member Dr. Mai Khanh Bui-Duy, Health Information and Population Health Director at Salud Para la Gente.
- Laura and Amy shared partner announcements and invited partners to share.

Health Workforce Council Listening Tour Findings

- Amy transitioned to Hayley Mears, HIP Workforce Development Manager who presented findings from the Health Workforce listening tour.
- Hayley reviewed the agenda and invited attendees to share questions in the Zoom chat.
- Hayley presented the goals of the Health Workforce Project in Santa Cruz County and highlighted the Project timeline.
- Hayley presented the goals of the Health Workforce listening tour and reviewed key findings of the listening tour.
- Hayley highlighted the challenges and needs that were identified from the listening tour, emphasizing “equitable, inclusive hiring” and “workforce that reflects the community” as main themes that will be explored in the focus groups.
- Hayley overviewed solutions to consider for the challenges and needs of listening tour participants.
- Hayley explained the focus group breakout session process.

Focus Group Reflections

- Hayley welcomed attendees back from their focus group discussions and addressed the questions asked in the Zoom chat.
- Hayley transitioned to Nicole Lezin and Leticia Garza to reflect on focus group findings.
- Leticia and Nicole shared ideas and reflections from focus groups.
 - Consolidate resources for recruitment, program development, and funding opportunities for providers in the County.
 - Allowing diverse workforce to speak about their experience to help in developing equity in the workforce.
 - Building pipeline programs in organizations and models to help individuals in their professional development.

- Providing internship opportunities and building programs within organizations to support interns.
- Providing system supports to members of the workforce and figuring out how to provide funding and resources for upkeep of skills.
- Ensuring organizations' actions reflect their mission statements.

Closing Comments

- Amy introduced new SNCC member, Sophia Hunter, Program Manager at the Diabetes Health Center.
- Amy thanked attendees and SNCC partners for their involvement in this meeting.