

MEETING NOTES

Meeting Purpose:

The purpose of this meeting was to convene Safety Net Clinic Coalition Operational leaders and Medical Directors to learn about the family residency program and provide feedback on CORE “Health and Wellness” community-level indicators.

Welcome & Announcements

- Laura Wishart welcomed coalition members and reviewed the meeting agenda.
- Laura invited partners to share partner announcements.
 - Dr. Amy McEntee is the new medical director at the County Watsonville Health Center and Dr. Rushmi Mathew is the interim medical director at the County Emeline and HPHP Clinics.
- Laura overviewed upcoming SNCC meetings for 2024.

Group Discussion

- Laura prompted SNCC members to discuss in small groups challenges their organizations and patients are facing and how they are responding to these challenges.
 - Challenges that members shared:
 - Staff and patients experiencing the high cost of living.
 - Managing leadership transitions, limited staff capacity, and difficulty with provider recruitment.
 - Navigating the Medi-Cal billing reform such as addressing services that used to be billable are no longer billable.
 - Keeping up with the demand of medi-cal care services, specifically dental, behavioral health, and optometry.

Morehouse School of Medicine Dominican Hospital Family Residency Program

- Dr. Casey Kirkhart of Santa Cruz Community Health shared updates on the family residency program including incoming residents.
 - Dr. Kirkhart shared the purpose for the family residency program.
 - It is a 3-year residency program to train physicians to become family residency physicians.
 - 8 residents were matched for the first year of the family residency program.
 - Dr. Kirkhart outlined the organizations who are part of the family residency program are Santa Cruz Community Health, Salud Para La Gente, Dominican Hospital, and Watsonville Community Hospital.
 - Dr. Kirkhart highlighted the incoming residents of the family residency program.

CORE Investments: Feedback on the Core Results Menu Indicators

- Kristal Caballero, Public Health Consultant of Collective of Results and Evidence-based (CORE) Investments shared an overview of CORE investments and encouraged feedback from SNCC members on CORE Investments “Health and Wellness” indicator.
 - Kristal gave a brief summary of the CORE Results Menu
- Kristal Caballero prompted feedback from SNCC members on the “Health and Wellness” Results Menu indicator.
 - Members shared indicators they would like to see listed under “Health and Wellness” are hospital readmissions, Care Based Incentives measures, level of care coordination to address other social drivers of health.

Closing Comments

- Laura Wishart thanked attendees and SNCC partners for their involvement in this meeting.
- Priscila shared an announcement:

- The Santa Cruz County Public Health and Health Improvement Partnership's HCV Team invites clinicians and staff in all settings throughout Santa Cruz County to participate in the [2024 Santa Cruz County HCV Landscape Survey](#). Your participation and input provides vital insight on current challenges, areas of need, and strategies for success that will directly shape our improvement goals for the coming year!