

ACEs Community of Practice

April 26, 2023 | 12:00 PM - 1:00 PM



12:00 PM	Welcome & Partner Announcements	<i>Priscila Bacio, HIP</i>
12:10 PM	ACEs Screening Workflows <ul style="list-style-type: none">• Santa Cruz Community Health• HSA Clinics	<i>Oscar Sanchez, SCCH Araceli Padilla, HSA Clinics</i>
12:45 PM	ACEs Community Support Team: Strengthening the Knowledge and Healing Capacity of Community Health Workers and Promotores	<i>Allison Guevara, Cradle to Career</i>
12:40 PM	Connecting Patients to Toxic Stress Busters through 211	<i>Kassandra Flores, UWSCC</i>
12:55 PM	Next Steps & Wrap-Up	<i>Laura Wishart, HIP</i>

[Access meeting recording here.](#)



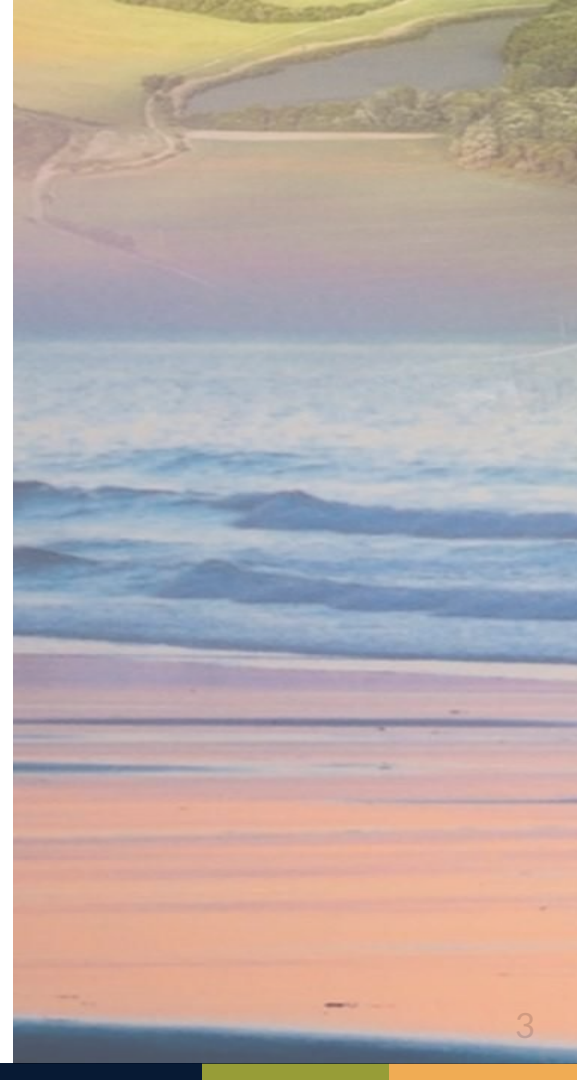
PARTNER ANNOUNCEMENTS

Please email Laura Wishart at lwishart@hipscc.org any flyers, registration links, or resources you would like to share with partners 2

ACEs Screening Workflows

Oscar Sánchez, Quality Improvement Director, SCCH

Araceli Padilla, Community Health Worker, HSA Clinics



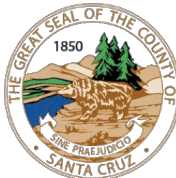
Santa Cruz Community Health

- Who is administering the screening?
- Are you using the identified or the deidentified screening tool?
- How are you documenting the results of the screening in your EHR?
- If using the paper form, are you scanning the form into the EHR or shredding it?
- What is your workflow for coordinating referrals and connections to community resources for patients who screen positive for ACEs and toxic stress?



HSA Clinics - CHW Referrals

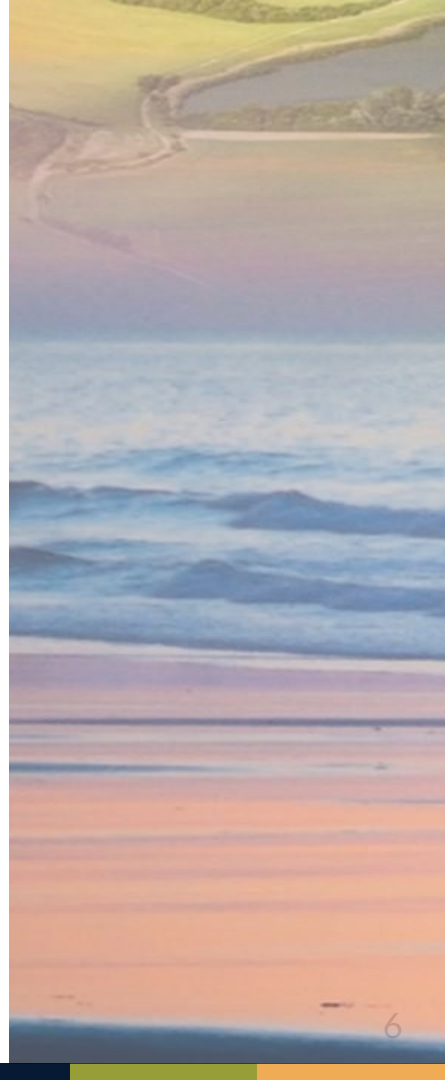
- What is your workflow for coordinating referrals and connections to community resources for patients who screen positive for ACEs and toxic stress?
 - Do CHWs have access to your EHR?
 - What patient info would the CHW's receive in their referral?
 - What documentation is required by the CHWs?
 - What do CHWs do next? e.g. Does the CHW follow up with the patient after the referral?



ACEs Community Support Team

*Strengthening the Knowledge and Healing Capacity of
Community Health Workers and Promotores*

*Allison Guevara, Social Impact Consultant / Co-Director, Cradle
to Career Santa Cruz County*



About Cradle to Career



- Cradle to Career (C2C) is a family advocacy organization and community connector serving Santa Cruz County residents. Our collective connects local parents and youth from priority communities with cross-sector partners (school districts, health clinics, nonprofits, and more) to co-create solutions that help them achieve the hopes and dreams they hold for their children.
- C2C's mission is to work collectively with partners throughout the County to empower families, deliver resources, and advocate for equitable and inclusive support systems to eliminate disparities and ensure all Santa Cruz County children thrive in their education, health, and character.

ACEs Community Support Team

- **Why:** To include culturally and linguistically-connected Community Health Workers and Promotores (CHW/Ps) in supporting individuals with ACE-induced toxic stress
- **How:** C2C developed a bilingual (Spanish/English) training model with curriculum and materials in collaboration with HIP, which can be adopted, adapted, and implemented by the four healthcare organizations participating in the PRACTICE grant for their employed CHWs that are embedded in the clinics.

Action Groups Grupos de Acción

Focus:

Advocate for equitable
community environments

**Promover ambientes
comunitarios equitativos**

SANTA CRUZ COUNTY
**FAMILY LEARNING
& LEADERSHIP
CIRCLE**
CÍRCULO DE
APRENDIZAJE Y
LIDERAZGO FAMILIAR



ACES NETWORK OF CARE

**COMMUNITY
SUPPORT TEAM**

**EQUIPO DE
APOYO
COMUNITARIO**

Focus:

Support healing
from trauma &
toxic stress

**Apoyar la
sanación de
trauma y estrés
tóxico**

ACEs Community Support Team Workshops

- **March**
 - Community Resilience Part 1: The Pair of ACEs
 - Community Resilience Part 2: Trauma Informed Care & Healing
- **April**
 - The History of ACEs and the Healing Power of CHW/Ps
 - ACEs: Screen, Treat, Heal
- **May**
 - Bringing to Life the Learnings and Healing



ACEs Community Support Team

- **One thing we've learned so far...** it's important to create more multilingual, accessible, and engaging ACEs training resources for non-clinicians
- **It's been challenging to...** coordinate two simultaneous training tracks and ensure strong participation from all participating clinics
- **We are still figuring out...** how to support CHW/Ps in their day-to-day role within their respective clinical operations & workflow (which are still being developed)
- **We've heard from participants...** that learning about ACEs and toxic stress is empowering, and increases self-understanding and compassion for others





Connecting Patients to Toxic Stress Busters through 211

Kassandra Flores, Senior 211 Program Manager, United Way of Santa Cruz County

Next Steps & Wrap-up

- Our next meeting on May 31 will be a visioning session for the future of the CoP
- Meeting recordings, slides, and other materials will be sent out in follow-up email and linked on HIP's website.
- Please complete meeting evaluation!
- Feel free to invite others!





THANK YOU!

NEXT CoP MEETING: Wednesday, May 31, 12-1 PM