

Monterey County Health Department: Clinic Services Bureau

Patient Centered Medical Home

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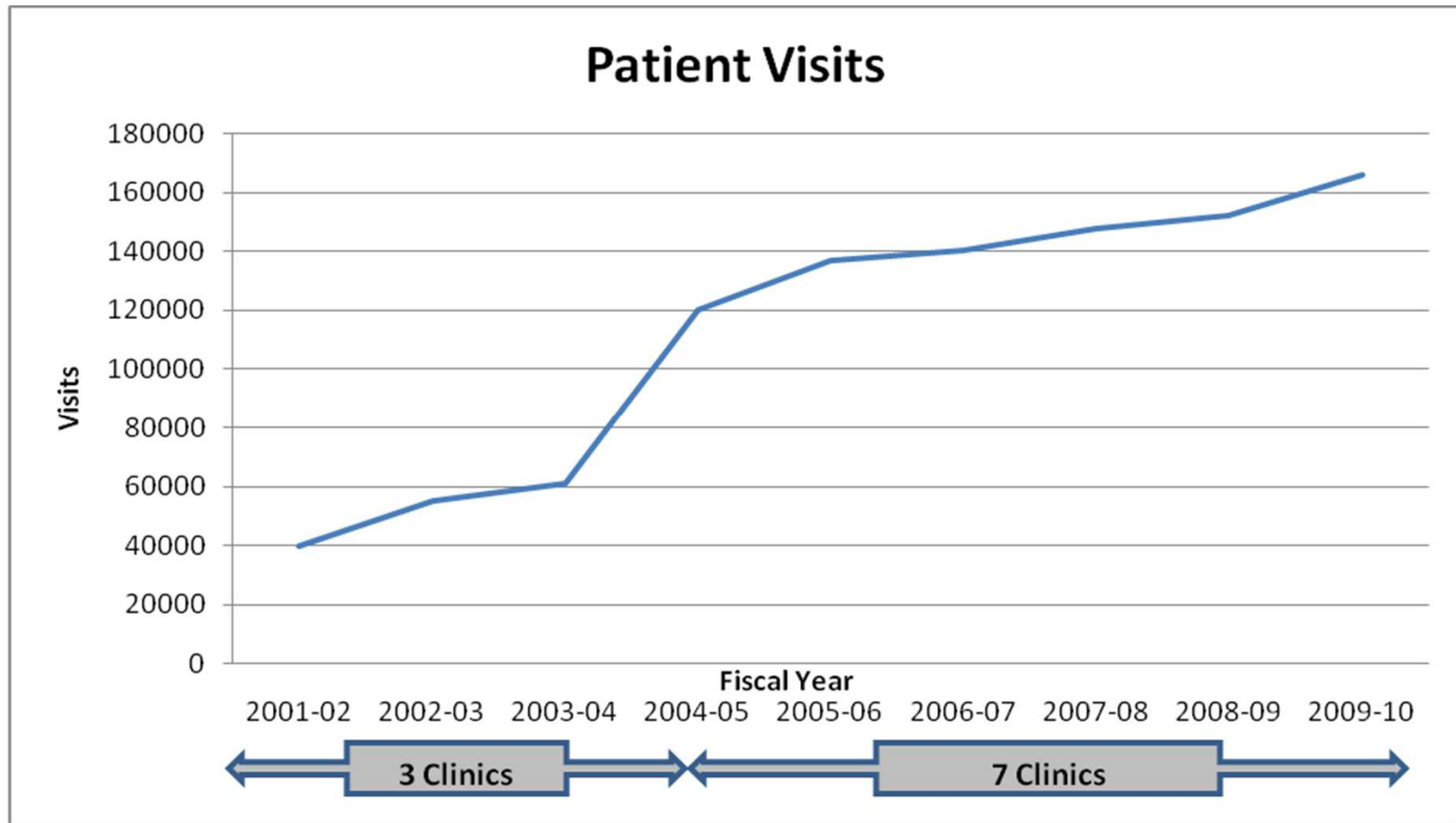




Monterey County Community Clinics: Who are we?

- ❖ Federally Qualified Health Center Look-Alike
- ❖ Bureau of the Monterey County Health Department
- ❖ 160,000 patient visits per year
- ❖ 7 Clinics:
 - ❖ 5 in Salinas; 2 on the Monterey Peninsula
 - ❖ 4 Family Practice
 - ❖ 1 Pediatrics
 - ❖ 1 Internal Medicine
 - ❖ 1 OB/GYN

Patient Visits (303% growth)





Teaming up with Specialty Care

- ❖ Bring specialty care into the clinics
 - ❖ Easier for patients to get to their appointments
 - ❖ Translation services available at our clinics
 - ❖ Providers of specialty care are not available to our patients in our community
 - ❖ Provides specialty care to those uninsured on a sliding scale
 - ❖ Notes are immediately available for primary care physician review
 - ❖ Specialists bring with them a knowledge base that can be tapped by the primary care and OB providers; facilitating the curbside consult
 - ❖ Patients in need are referred to us by the specialist that they encounter in the ER or hospital



Current Specialty Care at the Clinics

- ❖ OB/GYN:
 - ❖ Perinatologist as part of high risk OB clinic
 - ❖ OB/GYN for Colposcopy at Seaside Family Health Center
- ❖ Pediatrics:
 - ❖ Nephrology – University of California, San Francisco
 - ❖ Urology – University of California, San Francisco
 - ❖ Pulmonology – Stanford University
 - ❖ Cardiology
 - ❖ Psychiatry
- ❖ Internal Medicine/Family Practice:
 - ❖ Adult Cardiology
 - ❖ Adult Pulmonologist (none in Monterey County taking Medi-Cal)
 - ❖ Adult Rheumatology
 - ❖ Adult Dermatology
 - ❖ Adult Endocrinology (none in Monterey County taking Medi-Cal)
 - ❖ Adult Psychiatry (Nurse Practitioner, Physician Assistant, and Physician)



Other Essential Team Members

- ❖ Psychiatric Social Worker (Licensed Clinical Social Worker)
- ❖ Team of Public Health Nurses
 - ❖ Stationed in clinics for visit on same day as provider
 - ❖ Home visits, including team of nurses, nutritionists, and social workers
 - ❖ Emphasis on asthma, obesity, and diabetes
 - ❖ ER follow-up access is in the design process, with implementation later in 2011



Residency Clinic

- ❖ University of California, San Francisco Affiliated Family Practice Residency
- ❖ 24 Residents (8 per year)
- ❖ 16,402 visits per year
- ❖ Physician recruitment opportunity
- ❖ Clinic located in Natividad Medical Center where residents provide inpatient care



What we have done so far

- ❖ Residents work in teams with:
 - ❖ 1 faculty member
 - ❖ 5 residents
 - ❖ Shared inbox for labs and refills (EHR = Epic)
- ❖ Each resident has a panel balanced in
 - ❖ # of Diabetics
 - ❖ # of Hypertensives
 - ❖ # of patients over 50 and 65 years old
 - ❖ # of OB patients
 - ❖ # of Chronic Pain patients on Schedule 2
 - ❖ Matched on English/Spanish language 90% of the time



Contact Information

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